

Off Campus Housing FAQ

We want college students to be successful throughout their career at the University. They need a good foundation and support to gain this success. Our team wants to help support their productivity by giving them a full service at their fingertips, meeting every need that the student will have while in college so they can achieve what they came here for in an enjoyable atmosphere.

Do I have an assistant in case I need something with the place?

Our Resident Assistant will respond to your student's issues quickly and professionally. We offer 24-hour contact as well so that your student's comfort is not affected.

What is included in the rent?

Our rent includes: electricity, water, trash service, extended cable, Internet, furnished appliances, and a Resident Assistant to help you anytime you need!

What furniture is provided?

Housing is fully furnished with a bed, desk, chairs, couch, table, and Television. The kitchen comes fully equipped with appliances, a refrigerator, and microwave. They may also include washers and dryers in the unit or in the building.

What do I need to bring to my new apartment?

We suggest that you bring: bedding and toiletries.

What if I need maintenance in my bedroom or apartment?

If you need maintenance, simply send us an email with the maintenance request.

Do I have roommates in the room?

Yes, we offer roommates. If you have a friend who you would like to live with, you can request it. If you don't have anyone in mind, we will get you someone to share; or you can choose to have your own bedroom (at additional cost)!

What if I don't have a Guarantor?

No Guarantor? No Problem, we offer Leap as an option! Leap is a quick and easy process that fills in for a guarantor or parent co-signer and takes care of social security and paystubs. Leap's application is free. *Please request more information.*

What does it mean to have an individual lease?

Individual leasing means peace of mind for you. In other words, it means that each person is only responsible for their portion of the common areas and their bedroom. If a roommate transfers to another school or moves out for any reason, you do not have to worry about covering their portion of rent.

When is my rent due?

You have two installment payment options to pay the entire amount due under the lease. The first installment is due August 1, and the second installment is due December 1st. Please note that these are all installment payment options and not monthly rent.

When do I pay the security deposit?

You pay it up to one year in advance to reserve your spot. The system is “first come, first serve”.

How do I pay my rent?

We accept payment via check, money order, or through the online system. There is a 3.5% convenience fee for paying with a credit card.

What if I need to break my lease or don't return for the next semester?

Our lease is binding and cannot be broken. If you cannot live anymore after signing your lease, you will need to re-let. *Please contact us for information on re-letting.*

Can I get a refund?

Once signed and paid, the housing contract represents a legal, binding document for the academic year's duration, therefore, there is no refund.

When do I find out where and with who I will be living with?

Your housing assignment will be notified by the beginning of August.

May I be assigned a single room?

Yes, single rooms may be requested at an additional cost.

Are you affiliated with any institution?

We are not affiliated with any college or university.

Will I get to choose where I live?

Every effort is made to accommodate building preferences. However, preferences are not guaranteed. The earlier you apply, the greater your chance is to get the choice you want.